

17th March 2020.

Dear Valued Customer,

At this time of emergency, in cooperation with the government's measures in ensuring a safe and healthy environment, our head office and branches will be closed or will operate with restricted business hours on the days of holidays declared by the government.

As a responsible organization we will be monitoring the ongoing situation to take immediate action, to ensure the safety of our valued customers and staff. No sooner the situation improves; we will be happy to serve you as per standard business hours.

While we regret the inconveniences caused, if you require any urgent information, you may please contact us through our 24hr call center no 011 7 609609 or SM platforms.

We wish you and your loved ones the best of health and safety.

Thanking you,

On behalf of the Senior Management and Staff,

Brandon Morris

Managing Director

 An AI-Futtaim group company